



Prescribed Mattresses

Important Guidance

MCH-issued mattresses must not be shared, moved, or used for any service user other than the individual they were prescribed for.

- Mattresses remain the property of Medway Community Healthcare (MCH).
- If the service user no longer requires the mattress, including:
 - move to another residence
 - end of life (RIP)
 - Pressure areas healed
 - any change in prescription or equipment need

You must contact the Mattress Team to arrange collection.

Infection Control Requirements

- Mattresses cannot be cleaned adequately within the care home setting if they have been used by more than one person or moved without authorisation.
- A specialist deep-clean and decontamination process is required to ensure the mattress is safe for future use.
- Only the MCH Mattress Team can arrange this cleaning through approved decontamination services.
- Unauthorised movement or reuse of a mattress places residents at risk of:
 - cross-contamination
 - pressure-related harm
 - exposure to bodily fluids or microorganisms
 - failure to meet infection control standards

Responsibilities of the Link Nurse/Manager

- Oversee correct use of the mattress for the prescribed service user.
- Ensure cleaning is completed correctly only as per manufacturer and MCH guidelines.
- Prevent movement or sharing of any prescribed mattress.
- Report changes in need promptly so the mattress can be collected and deep-cleaned.

Contact the Mattress Team

07796993854

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