

Sharing your information

Your information will only be disclosed to those who have a genuine need to know and who agree to keep your information confidential. For your direct care we often share information with:

- NHS hospitals and clinics
- GPs
- Social care

Following the principles within the General Data Protection Regulation (GDPR), MCH processes your data for purposes of:

- provision of health or social care or treatment
- medical diagnosis
- preventative or occupational medicine
- management of health or social care systems and services, carried out by, or under the supervision of health professional or another person, who in the circumstances owes a duty of confidentiality under an enactment or rule of law

Who to contact

Children's public health nursing

t: 0300 123 3444

MCH House, Bailey Drive,
Gillingham, Kent, ME8 0PZ

Medch.childrenscommunity@nhs.net

Our privacy notice is available at [medwaycommunityhealthcare.nhs.uk/privacy/](https://www.medwaycommunityhealthcare.nhs.uk/privacy/)

If you would like to view or request a copy of your patient record, please email medch.dataprotection@nhs.net or call 01634 334640. In most instances this service is free and we aim to provide the requested information within 1 calendar month. More information can be found by visiting:

[medwaycommunityhealthcare.nhs.uk/contact-us/information-about-me/](https://www.medwaycommunityhealthcare.nhs.uk/contact-us/information-about-me/)

Medway Community Healthcare provides a wide range of high quality community health services for Medway residents; from community nurses and health visitors to speech and language therapists and out of hours urgent care.

Customer care

Please send any comments about Medway Community Healthcare services to: -

Customer care coordinator
Medway Community Healthcare
MCH House, Bailey Drive, Gillingham,
Kent, ME8 0PZ
t: 0300 123 3444
medch.customercare@nhs.net

All contact will be treated confidentially
This information can be made available in other formats and languages. Please email medch.communications@nhs.net

Ref: MCH 567

Medway Community Healthcare CIC providing services on behalf of the NHS
Registered office: MCH House, Bailey Drive, Gillingham, Kent ME8 0PZ
Tel: 01634 337593
Registered in England and Wales, Company number: 07275637



Children's public health nursing

Service leaflet



Who are we?

The Medway children's public health nursing service is part of Medway children's community health services. We deliver the healthy child programme for children and families aged 0 to 19 years. The service is a combination of health visiting, School nursing and other specialist services such as infant feeding and oral health.

Health visiting

Health visitors are registered nurses who have additional qualifications in community public health nursing. We offer services to all families. We work with parents during the ante-natal period through to aged 5 years. Health visitors offer universal contacts at stages to assess the child's development and advice on child health. Contact may be by home visiting, or at a clinic. We also work with partners such as GPs, other health professionals the voluntary sector.



School nursing

School nurses are qualified nurses who have additional qualifications in public health. We work with the local communities, the family and individual children or young people. We work in different settings for example schools. School nurses also deliver the healthy child programme. We work mainly with school aged children to ensure their health needs are met. If it is needed we can carry out a health assessment. School nurses are trained to identify young people's needs at an early stage to offer intervention and support to avoid issues escalating. We can provide training and advice to families and educational settings on topics such as sleep, emotional wellbeing, toileting, immunisations and behaviour.

Specialist services

We have specialist services such as:

Infant feeding

This is a service offering a specialist breastfeeding clinic, a specialist tongue-tie clinic and advice around childhood obesity.

Under ones pathway

We have a pathway which offers additional service to under one year old. This involves a post natal group and sessions such as on introducing solid foods.

Parent's pathway

This is a service offering extra help and support to those families who most need it.

Complex needs

Your child will be offered extra support if they have additional care needs this could be from a school nurse or health visitor.